	QLD Civil Engineering	QCE-C-POL-0004
	Quality Policy	Issue Date: 11/06/2020

## QUALITY POLICY

QLD Civil Engineering is a quality driven civil construction company. We are committed to providing quality services and products, with the objective of delivering all works to the highest level of client satisfaction.

We believe quality and service form the basic principles of the company's foundation and are instrumental in developing client relations and gaining repeat business.

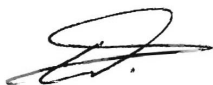
To achieve our quality objectives, we will:

- Ensure quality standards are operated at the highest level across all projects
- Maintain a Quality Management System (QMS) in accordance with ISO 9001:2015
- Provide resources to comply with relevant statutory and regulatory requirements, standards, codes, certification and contractual requirements
- Ensure all employees have the skills, training and capabilities to meet the needs and expectations of our projects, clients and stakeholders
- Establish and maintain measurable objectives and targets
- Monitor the performance of our objectives and achievements; and improve where possible
- Communicate our policy to all employees, sub-contractors, suppliers and visitors
- Monitor, audit and review this Policy's effectiveness and improve where necessary

The Management is responsible for ensuring that this policy is effectively implemented and communicated with all interested and relevant parties.

Each Employee has the responsibility to:

- Adhere to the objectives, policy and procedures of the QMS
- Participate in education and training sessions
- Report every possible opportunity to improve on quality performance



Darren Hausknecht  
Director  
11 June 2020